

COVID-19

UPDATE

September 4, 2020

Dear Clients, Families and Team Members:

We want to inform you that we have received confirmation that an employee at Serenity has tested positive for COVID-19.

Out of an **abundance** of caution, we are suspending the following until further notice:

- Window Visits
- Outside Visits
- Inside Visits
- Activities & Wellness

Additionally, meals will be served in each resident's apartment to be **extra** safe. We are waiting on test results from a small handful of staff and further direction from the Department of Health that dictate when we remove these restrictions.

What's Ok

- Walks in Hallways (please wear masks and stay 6 feet apart from others)
- Walks Outside (please wear masks through the hallways)

Please Avoid

- Window Visits with family and friends
- Outside Visits with family and friends
- Inside Visits with family and friends
- Drives with family and friends

We will be in touch with you personally if your loved one is suspected or diagnosed with COVID-19. Otherwise, stay tuned for general updates!
Happy Friday!

Sincerely,
Elaine Anderson

Connect with Us



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